



How SW Community Scaled 32,000 Doors Without Losing Control

Bringing financial clarity, consistent enforcement, and operational visibility to complex, large-scale HOA communities powered by Smartwebs

AT A GLANCE				
32,000+	72%	100+	10/10	1 Day
Doors Managed	Online Payment Adoption	Hours Saved/Month	Ease of Use	Onboarding

THE CHALLENGE

Complexity Mixed with Growth

As SW Community's portfolio expanded, complexity multiplied. Managing 32,000+ doors across diverse communities demanded more than standard software could provide.

- Disconnected systems across accounting, violations & operations
- Limited real-time financial visibility
- Inconsistent enforcement as portfolio scale grew
- Data trapped across platforms — no single source of truth
- Manual processes slowing team performance

COMPANY PROFILE

SW Community

Charleston, SC | Est. 2003
32,000+ Doors ManagedLarge-Scale
HOA Specialist

SW Community specializes in communities others struggle to manage, delivering structure, financial precision, and consistent governance where complexity is the norm.

THE SOLUTION

Smartwebs: One Platform, One Experience.

SW Community implemented the full Smartwebs platform; centralizing accounting, violations management, work orders, communications, and architectural tracking into a single operational hub. Instead of managing systems, SW Community could finally manage outcomes.

ACCOUNTING Real-time financials, custom reporting, strategic planning	VIOLATIONS & GOVERNANCE Consistent enforcement — no exceptions
WORK ORDERS Vendor accountability tracked end-to-end	COMMUNICATIONS Disaster prep, real-time updates, feedback loops
ARCHITECTURAL TRACKING Facility conditions monitored over time	

THE RESULTS

Fragmented Operations to Full Visibility

The shift wasn't simply about replacing software. It created a common operating system for a portfolio built around complexity.

CENTRALIZED Operations across all communities	VISIBLE Real-time financial insight	CONSISTENT Governance enforced platform-wide	ACCOUNTABLE Vendor performance tracked	SCALABLE Custom financial reporting at scale
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IMPACT

Scalable Without Sacrifice

A great management platform isn't measured by efficiency alone — it's by whether growth breaks the system or strengthens it. With Smartwebs, SW Community can scale without sacrificing control, consistency, or financial clarity.

32,000+

doors managed with one operational foundation



At SW Community, we manage some of the most complex communities in the industry — and that complexity requires structure, consistency, and visibility. Smartwebs gives us the ability to bring everything together — from financials to compliance to operations — in a way that actually works. It's not just software. It's the foundation that allows us to scale, maintain standards, and deliver a level of service most companies simply can't.

Steven Wagner | Owner & President, SW Community

Ready to Bring Control Back to Your Community Operations?

Discover how Smartwebs helps management companies scale with clarity, consistency, and confidence.

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